

# Building on SUCCESS

## Supplemental Workshop

### *the 5 Focusing Steps of TOC*

Presented by **Dave Updegrove**  
*Novaces International*

Tuesday, December 16  
2:00 to 4:00 pm  
State Office Building Auditorium

*In addition to the 5 focusing steps of TOC, during this two-hour, Theory of Constraints (TOC) introductory session, attendees will discover:*

- *the philosophical foundation of TOC (thinking clearly)*
- *TOC basics*
- *current TOC applications*
- *future TOC applications*



*Workshops are open to state employees responsible for, or interested in, driving system improvements*

